# Key Question #1: How might we increase the acceptance and survival rate of replacement trees after a tree has been removed?

Barriers to Tree Acceptance	Barriers to Tree Survival
<b>#1 Fear of future hazard risk.</b> Fear of the future risk of property damage if the tree falls, or if roots damage the sewer line or foundation. Especially for large tree species.	<b>#4 Lack of motivation.</b> Acceptance of the tree replacement but not wholeheartedly motivated to keep the tree alive.
<b>#2 Concern about maintenance.</b> Concern around the effort and cost to maintain trees and manage their debris (e.g. raking, watering, cleaning gutters)	#5 Lack of awareness on how to maintain trees. Lack of knowledge about maintaining trees - e.g. when to water, how much to water, how to prune, etc.
#3 Lack of accountability. Agreement to replace the tree only to refuse it after the tree was removed. No way of knowing if a homeowner truly intends to take a replacement tree or not. Also no accountability to ensure a homeowner will accept a replacement tree.	#6 Physical labor of watering trees. Physical inability to water the replacement tree, especially some of those who are elderly and those with disabilities.
<b>#7 Fear of failure.</b> Lack of a "green thumb" and therefore unwilling to take a tree out of fear of being unable to keep it alive.	

#### Solutions

A total of 65 ideas were generated (see full report). Below are the top 3 most prominent solutions:

### #1 Facilitate connections of mutual support between neighbors and with neighborhood organizations.

The most common solution generated was to help neighbors connect with each other to provide each other with support, inspiration and encouragement. Specific solutions included:

- A buddy system to support neighbors who are physically unable to water
- Community organizations may step up to help neighbors with tree maintenance

## #2 Increase education about Treesilience and tree maintenance in a way that is memorable and engages participants with different learning styles.

The second most common solution was related to decreasing the fear of failure and lack of knowledge on tree maintenance by providing education in a way that is engaging. Specific solutions included:

- Fun and engaging in-person and virtual workshops
- Use of video to create short and sweet impactful "how-to" videos

#### #3 Make operational changes to the removal / replacement process.

This solution aims at increasing the acceptance of replacement trees by making operational changes to the process. Solutions included:

- To decrease the time between the removal and replacement
- Have a consistent point person for the homeowner

Key Question #2: How might we prioritize our services (e.g. tree removal and pruning efforts) in a way that is fair to homeowners and also has the biggest positive impact on the tree canopy?

### **Homeowner Criteria**

"What criteria should matter in terms of choosing one household over another recognizing the primary goal is equity? In other words: All things equal from the tree perspective, how should we choose one homeowner over another?" The following were identified, not in order of priority:

- First-come, first serve
- Neighborhoods / Zip codes with less tree canopy
- Multiple dead or sick trees in the nearby
  area
- Youth (17 or under in the household)
- Senior (65+ older in home)
- If tree is threatening neighboring properties or near public community assets (e.g. schools)
- People with disabilities

- Race
- Lower income levels (e.g. debt to income ratio, disposable income)
- Ability to participate in a sliding scale model (where homeowner pays a portion)
- Owner occupied vs. rental or vacant
- Willingness to accept replacement tree and terms of contract
- Length of time homeowner has been living there (more time = higher priority)

Solution #1	Solution #2	Solution #3	Solution #4	Solution #5
Seniors & people living with disabilities	Acceptance of replacement tree	Income level	Length of time owning home	Race

### **Tree Criteria**

"What criteria should matter in terms of choosing one tree over another recognizing that the primary goal is the benefit to the tree canopy? In other words: All things equal from the homeowner perspective, how should we choose one tree over another?" The following were identified, not in order of priority:

- Consequence (if tree failure occurs)
- Hazard risk (includes likelihood of failure)
- Tree service required (e.g. pruning should be prioritized over removal)
- Cost
- Canopy density
- Tree mortality in the surrounding area
- Species of tree (e.g. higher priority if existing tree is invasive, or if desired new tree offers more ecosystem benefits)
- Vacancy rate (more vacancy = more trees)
- Tree health
- Homeowner access to resources
- Commitment to replacement tree

Solution #1	Solution #2	Solution #3	Solution #4	Solution #5	Solution #6
Hazard Risk	Consequence	Canopy Density	Cost	Species	Service Needed